SuperLife KiwiSaver scheme

Product Disclosure Statement

Offer of membership of the SuperLife KiwiSaver scheme

Issued by Smartshares Limited

This document gives you important information about this investment to help you decide whether you want to invest. There is other useful information about this offer on disclose-register.companiesoffice.govt.nz Smartshares Limited has prepared this document in accordance with the Financial Markets Conduct Act 2013. You can also seek advice from a financial advice provider to help you to make an investment decision.

This is a replacement product disclosure statement. It replaces the product disclosure statement dated 19 December 2022.





1. Key information summary

What is this?

This is a managed investment scheme. Your money will be pooled with other investors' money and invested in various investments. Smartshares Limited (Smartshares, we, our or us) will invest your money and charge you a fee for our services. The returns you receive are dependent on the investment decisions of Smartshares and the performance of the investments. The value of those investments may go up or down. The types of investments and the fees you will be charged are described in this product disclosure statement.

What will your money be invested in?

The SuperLife KiwiSaver scheme (**Scheme**) has 44 investment options, which you can combine any way you choose:

- ▶ SuperLife Age Steps: An investment option where the mix of income and growth assets is automatically set based on your age. As you get older, the proportion of your investment in growth assets will be reduced, lowering the expected size of the ups and downs in the value of your investment.
- ▶ Diversified funds: Funds that provide a range of riskreturn profiles. The funds invest in a mix of the main investment asset classes of cash, fixed interest, shares and property. If you invest in a diversified fund, it's up to you to change funds if your risk-return profile changes.
- ▶ **Default fund:** A balanced fund which excludes investments in illegal weapons (cluster munitions, anti-personnel mines and nuclear explosive devices) and fossil fuel production. The fund is a KiwiSaver default fund.
- ▶ Ethical fund: A balanced fund that takes into account environmental, social and governance (ESG) factors, alongside our socially responsible investment (SRI) standards. In summary this involves:
 - Excluding investment in companies or assets that do not meet our SRI standards (exclusions include companies involved in tobacco and military weapons)
 - ESG screening to reduce investment based on ESG factors (e.g. reduce investment in companies with high greenhouse gas emissions)

 Increasing investment in companies with superior ESG factors (e.g. companies that sustainably manage their impact on the environment)

We expect the incorporation of SRI and ESG factors will provide investors with a long-term return that is broadly comparable to similar funds that do not have SRI or ESG considerations, for a similar level of market risk.

More information on our ethical fund and the use of SRI exclusions and ESG screening can be found at superlife.co.nz/responsible-investing-home.

- ▶ **Guest manager fund:** A fund which invests in an active fund managed by another fund manager.
- ▶ Sector funds: Funds invested in New Zealand, Australian and international markets that you can use to set your own investment strategy. Each sector fund invests in one of the main investment asset classes of cash, fixed interest, shares and property. If you invest in the sector funds, it's up to you to change funds if your investment strategy changes.

Some of these investment options are summarised on pages 3 to 4. More information about the investment target and strategy for each of these investment options is provided in section 3.

The other investment options offered under this product disclosure statement are listed on page 5. A summary of the investment target and strategy, and other information about performance and fees, for each of these investment options is contained in a separate fund update. These fund updates should be read together with this product disclosure statement and are available at superlife.co.nz/legal.



Who manages the Scheme?

Smartshares is the manager of the Scheme. See section 7 for more information.

How can you get your money out?

You can withdraw your investment when you reach the age to qualify for New Zealand superannuation (currently age 65).

You can transfer your investment to another KiwiSaver scheme at any time.

In certain circumstances, you may be able to make an early withdrawal. These circumstances include the purchase of a first home, financial hardship and serious illness. See section 2 for more information.

How will your investment be taxed?

The Scheme is a portfolio investment entity (PIE).

The amount of tax you pay in respect of a PIE is based on your prescribed investor rate (**PIR**). To determine your PIR, go to **ird.govt.nz/roles/portfolio-investment-entities/find-my-prescribed-investor-rate**. See section 6 for more information

Where can you find more key information?

We are required to publish quarterly updates for each investment option. The updates show the returns, and the total fees actually charged to investors, during the previous year. The latest fund updates are available at **superlife.co.nz/legal**. We will also give you copies of fund updates on request.



Investment options summarised in this product disclosure statement

Funds					
Fund	Target income assets	Target growth assets	Description and investment objective	Risk indicator	Fund charges (% po annum of the fund net asset value)
Diversified 1	funds				
SuperLife Income Fund	100%	-	Invests in income assets. Designed for investors that want an investment in New Zealand and international fixed interest. Negative annual returns may occur once in every 7 – 10 years on average.	Lower risk 1 2 3 4 5 6 7 Potentially lower return Higher risk Potentially higher return	0.56%
SuperLife Conservative Fund	70%	30%	Invests mostly in income assets. Designed for investors that want a conservative investment option. Negative annual returns may occur once in every 7 – 10 years on average.	Lower risk Higher risk 1 2 3 4 5 6 7 Controlled Potentially lower return Potentially higher return	0.57%
SuperLife Balanced Fund	40%	60%	Invests in a mix of income and growth assets. Designed for investors that want a balanced investment option. Negative annual returns may occur once in every 5–7 years on average.	Lower risk Higher risk 1 2 3 4 5 6 7 Compared to the compare	0.60%
SuperLife Growth Fund	20%	80%	Invests mostly in growth assets. Designed for investors that want a growth investment option. Negative annual returns may occur once in every 3 – 5 years on average.	Lower risk Higher risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return	0.61%
SuperLife High Growth Fund	1%	99%	Invests in growth assets. Designed for investors that want an aggressive investment option that invests in shares and property. Negative annual returns may occur once in every 2-4 years on average.	Lower risk Higher risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return	0.63%
Default fund	d				
SuperLife Default Fund	46%	54%	Invests in a mix of income and growth assets. Designed for investors that want a balanced investment option. Excludes investments in illegal weapons (cluster munitions, anti-personnel mines and nuclear explosive devices) and fossil fuel production. Negative annual returns may occur once in every 5 – 7 years on average. The fund is a KiwiSaver default fund.	Lower risk Higher risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return	0.20%
Ethical fund	l				
Ethica Fund	40%	60%	Designed for investors that want a balance between stability of returns and growth of their investment over the long term. Provides exposure to a diverse selection of global companies and income assets that align with our Responsible Investment Policy.	Lower risk Higher risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return	0.70%
			We exclude assets that do not meet our socially responsible investment standards, and increase or decrease exposure to companies based on their environmental, social and governance (ESG) factors.		
Sector fund	- cash				
NZ Cash Fund	100%	_	Invests in New Zealand cash and designed to outperform (before tax, fees and other expenses) the S&P/NZX Bank Bill 90-Day Index over rolling one-year periods.	Lower risk Higher risk 2 3 4 5 6 7 Potentially lower return Potentially higher return	0.52%

^{*} The risk indicators are based on returns data for the 5 years to 30 September 2023. The SuperLife Default Fund has not been in existence for 5 years, so market index returns have been used to complete the risk indicator for this fund. As a result, the risk indicator for the SuperLife Default Fund may provide a less reliable indicator of the potential future volatility of the fund. The risk indicator for the SuperLife Default Fund uses 3 years and 2 months of market index returns.



SuperLife Age Steps

SuperLife Age Steps automatically sets the proportion of your investment in income and growth assets based on your age. As you get older, the proportion of your investment in more volatile growth assets will be reduced, lowering the expected size of the ups and downs in the value of your investment. This option may be suitable if you are saving for retirement (assumed to be age 65), and assumes you will continue to invest your savings and spend them over your retirement period.

The information set out below is a representative sample of the age steps. Information about all the age steps is available at **superlife.co.nz/agesteps**.

Investor's age	Target income assets	Target growth assets	Risk indicator	Estimated fund charges (% per annum of the fund's net asset value)
20 years	5%	95%	Lower risk 1 2 3 4 5 6 7 Potentially lower return Higher risk Potentially lower return	0.63%
30 years	20.8%	79.2%	Lower risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return	0.62%
40 years	20.8%	79.2%	Lower risk 1 2 3 4 5 6 7 Potentially lower return Higher risk Potentially higher return	0.62%
50 years	25.8%	74.2%	Lower risk Higher risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return	0.61%
60 years	42.6%	57.4%	Lower risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return	0.60%
70 years	60.4%	39.6%	Lower risk Higher risk 1 2 3 4 5 6 7	0.58%
80 years	90.1%	9.9%	Lower risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return	0.56%

The Scheme has an administration fee. The cost to you is \$30 a year (regardless of the number of investment options you choose to invest in, or the number of times you change your investment options). You do not pay the fee if you have all your money invested in the SuperLife Default Fund.

You will only be charged a financial adviser fee if you have a financial adviser and have agreed with your adviser that he/she will be paid a fee for providing you financial advice. The amount of this fee is agreed between you and your financial adviser and set out in the application form.

The maximum financial adviser fee you can agree with your financial adviser is: (a) 0.5% per annum of your account balance; or (b) \$500 per annum.

See section 4 for an explanation of the risk indicator and for information about other risks that are not included in the risk indicator. To help you clarify your own attitude to risk, you can seek financial advice or work out your risk profile at sorted.org.nz/tools/investor-kickstarter.



Investment options summarised in fund updates

The funds set out below give you the flexibility to set your own investment strategy. Information about the investment target and strategy, and performance and fees, for each of the guest manager and sector funds is contained in the fund updates available at **superlife.co.nz/legal**.

Guest manager and sector funds	
Guest manager fund	Sector funds – international shares
Castle Point 5 Oceans Fund	Overseas Shares Fund
Sector funds – New Zealand shares	Overseas Shares (Currency Hedged) Fund
S&P/NZX 50 Fund	Total World Fund
NZ Shares Fund	Total World (NZD Hedged) Fund
NZ Top 50 Fund	Asia Pacific Fund
NZ Top 10 Fund	Emerging Markets Fund
NZ Mid Cap Fund	Europe Fund
NZ Dividend Fund	Global Property Fund
NZ Property Fund	Sector funds – bonds and cash
Sector funds – Australian shares	NZ Bonds Fund
S&P/ASX 200 Fund	S&P/NZX NZ Government Bond Fund
Australian Shares Fund	Overseas Bonds Fund
Australian Top 20 Fund	Overseas Non-government Bonds Fund
Australian Mid Cap Fund	Global Aggregate Bond Fund
Australian Dividend Fund	UK Cash Fund
Australian Financials Fund	
Australian Resources Fund	
Australian Property Fund	
Sector funds – US shares	
US 500 Fund	
US Large Growth Fund	
US Large Value Fund	
US Mid Cap Fund	
US Small Cap Fund	



Table of Contents

1.	Key information summary	2
2.	How does this investment work?	8
3.	Description of your investment options	12
4.	What are the risks of investing?	16
5.	What are the fees?	17
6.	What taxes will you pay?	19
7.	Who is involved?	20
8.	How to complain	21
9.	Where you can find more information	21
10.	How to apply	21



2. How does this investment work?

The key benefits of the Scheme are:

- ▶ Low fees: Our fees are among the lowest in the market. Low fees mean more of the investment returns go to you.
- ▶ Index tracking: Most of our funds are designed to track market indices because we don't think constantly changing our investments for short-term gains will consistently result in outperformance of the market. In less efficient markets, we use a systematic approach to add value.
- ▶ Flexibility: We have no minimum savings levels.
- ▶ **Choice**: We have a broad range of investment options, which can be combined any way you choose and changed any time, free of charge.
- ▶ Ethical investment: We recognise that some investors value an ethical investment approach. Our Ethica Fund provides an ESG integrated fund that invests in accordance with our Responsible Investment Policy.

The Scheme is a KiwiSaver scheme under the Financial Markets Conduct Act 2013 and is a Government appointed default KiwiSaver scheme. To protect the interests of investors, the Scheme's investments are held by an independent custodian, and our operations are supervised by an independent supervisor, Public Trust. The Scheme is established as a trust and is governed by a trust deed between the supervisor and us. If there is a difference between the trust deed and the Instrument of Appointment under which the Scheme is appointed as a default KiwiSaver scheme, we must follow the Instrument of Appointment.

To minimise administration costs and keep fees low, the Scheme invests in SuperLife Invest, which is a managed investment scheme also managed by us. We do not charge you additional fees because the Scheme invests in this way.

Your money is pooled and invested with other investors' money. Contributions are made by you and your employer.

Your money goes into an account in your name. This account is invested in one or more of the investment options chosen by you (or, if you do not choose an investment option, then SuperLife Age Steps will be used).

As an investor, you have an interest in the Scheme. However, your interest does not give you any right to any particular asset of a fund.

When you become eligible to withdraw your investment, you can do so by redeeming your interest in the Scheme for cash.

All funds have assets (the investments of the fund) and liabilities (the fees, taxes and other costs payable by the fund). All liabilities incurred in respect of a fund will be met in the first instance from the assets of that fund. If the investments in a fund are not sufficient to meet its liabilities, the investments in another fund may be used to meet those liabilities.

There is no Crown guarantee of any KiwiSaver scheme or investment product of a KiwiSaver scheme.

Responsible investment, including environmental, social and governance considerations, is taken into account in the investment policies and procedures of the Scheme as at the date of this product disclosure statement. Smartshares' Responsible Investment Policy is available at **superlife.co.nz**.

The information about KiwiSaver set out below is only a summary. For more information, go to **kiwisaver.govt.nz**.

Joining the Scheme

If you are not a KiwiSaver member

If you are not yet a KiwiSaver member, you can join the Scheme if you are:

- ▶ living or normally living in New Zealand; and
- ▶ a New Zealand citizen, or entitled to live in New Zealand indefinitely.

If you are already a KiwiSaver member

If you are already a member of another KiwiSaver scheme, you can transfer your investment into the Scheme (even if you do not meet the criteria set out above). You can only be a member of one KiwiSaver scheme at a time.



If you have been automatically enrolled in the Scheme because the Scheme is your employer's preferred KiwiSaver scheme

If your employer has chosen the Scheme as its preferred KiwiSaver scheme and you are not already a KiwiSaver member, you will automatically be enrolled in the Scheme when you start your job (you can choose to opt out between 14 and 56 days from the date you start your job).

Any special conditions that apply where an employer has chosen the Scheme as its preferred KiwiSaver scheme are set out in the PDS Supplement for your employer (**PDS Supplement**), which will be provided to automatically enrolled employees, together with this product disclosure statement.

If you have been automatically enrolled in or transferred to the Scheme as a default KiwiSaver member

The Scheme is a Government appointed default KiwiSaver scheme. This means that if you start a new job, and neither you nor your employer has chosen a specific KiwiSaver scheme to join, you may be allocated to and then automatically enrolled in the Scheme by Inland Revenue (you can choose to opt out between 14 and 56 days from the date you start your job). Inland Revenue may also transfer you to the Scheme if:

- you are no longer eligible to be a member of an employer's chosen KiwiSaver scheme or a restricted scheme, or
- you are a member of a KiwiSaver scheme that has closed, and the trustees or managers have not specified another scheme for you to transfer to.

Making investments

If you are employed, contributions will be taken out of your gross (before-tax) salary or wages at the rate you have told your employer (3%, 4%, 6%, 8% or 10%). You can also make voluntary contributions at any time. If you are contributing to KiwiSaver, you may also be entitled to an employer contribution of 3% of your gross (before-tax) salary or wages. Tax will be deducted from your employer contributions.

If you are self-employed or not working, you can make voluntary contributions by regular or lump sum payments. There is no minimum contribution amount.

You may be eligible to receive a Government contribution at the rate of 50 cents for each dollar you contribute, up to a maximum of \$521.43 per year.

You can contribute to the Scheme in the following ways:

Contribution method	Employment status			
	If you are employed	If you are self-employed*	If you are not working	If you are under 18
Payment through PAYE via your employer	✓	✓	_	\checkmark
Regular payment by automatic payment or direct debit to us	✓	✓	√	√
Lump sum payment by automatic payment or direct debit to us or via Inland Revenue	√	√	√	√

^{*} If you are self-employed and pay yourself through the PAYE system, you will be treated as an employee and will need to make employer contributions.

You can change your contribution rate or take a savings suspension, subject to some restrictions.

If you have permanently emigrated from Australia to New Zealand, or if you are a New Zealander returning from Australia, you may be able to transfer your money in an Australian complying superannuation scheme into the Scheme.

Your contributions will be invested in the investment options you have chosen. If you are automatically enrolled in the Scheme by your employer, your contributions will be invested in SuperLife Age Steps. If you are automatically enrolled in or transferred to the Scheme by Inland Revenue, your contributions will be invested in the SuperLife Default Fund.



Withdrawing your investments

KiwiSaver is a savings initiative to help set you up for your retirement. This means that you will not usually be able to withdraw your investment until you reach the age to qualify for New Zealand superannuation (currently age 65).

Once you are able to withdraw your investment, you may withdraw your investment by making regular or lump sum withdrawals or by withdrawing the full amount. You may also continue to make contributions to the Scheme.

Early withdrawals are permitted in limited circumstances. The main types of early withdrawals available and what you can withdraw are set out below.

KiwiSaver members impacted by the 5-year lock in period that applied before 1 July 2019 (i.e. members who enrolled before 1 July 2019, and who were aged between 60 and 64 inclusive when they enrolled) can elect to opt out of this lock in period any time after they reach the age to qualify for New Zealand superannuation (currently age 65). However, this means they will no longer be eligible for compulsory employer contributions or Government contributions.

Early withdrawal type		What you	ı can withdraw	
	Member contribution	Employer contribution	Government contribution	Savings transferred from an Australian complying superannuation scheme
Purchase of first home ¹	✓	√	✓	_
Significant financial hardship ²	✓	✓	-	✓
Serious illness	✓	✓	✓	✓
Life-shortening congenital condition	✓	✓	✓	✓
Permanent emigration (other than to Australia)	✓	✓	-	-
Permanent emigration (to Australia) ³	✓	✓	✓	✓
Retirement withdrawal of Australian savings from age 60	-	-	-	✓

^{1.} For a purchase of first home withdrawal, you must leave at least \$1,000, plus any money you transferred from an Australian complying superannuation scheme, in your account after the withdrawal.

² If you received the \$1,000 kick-start contribution from the Government, you cannot withdraw this contribution when making a significant financial hardship withdrawal.

^{3.} Your investment will be transferred to an Australian complying superannuation scheme (which is an Australian superannuation scheme that has membership criteria similar to KiwiSaver). This transfer is subject to your chosen Australian complying superannuation scheme's acceptance of KiwiSaver transfers.



You can also transfer your investment to another KiwiSaver scheme at any time. You can only be a member of one KiwiSaver scheme at a time.

If you die, we will pay your investment to your personal representatives (the executors or administrators of your estate) or otherwise in accordance with law.

If you've transferred savings from a foreign superannuation scheme to a KiwiSaver scheme you may be required to pay additional tax or make a student loan repayment. If this is the case, you may be able to withdraw some of your KiwiSaver savings for the repayment.

Withdrawals may also be required by law (for example, if a court orders the release of money from your account).

We may, in limited circumstances, suspend processing withdrawal requests (including where we cannot sell enough assets of a fund to satisfy a withdrawal request, or if we consider a withdrawal could be detrimental to other investors in a fund).

How to switch between investment options

You can switch your investment from one investment option to another investment option at any time free of charge.

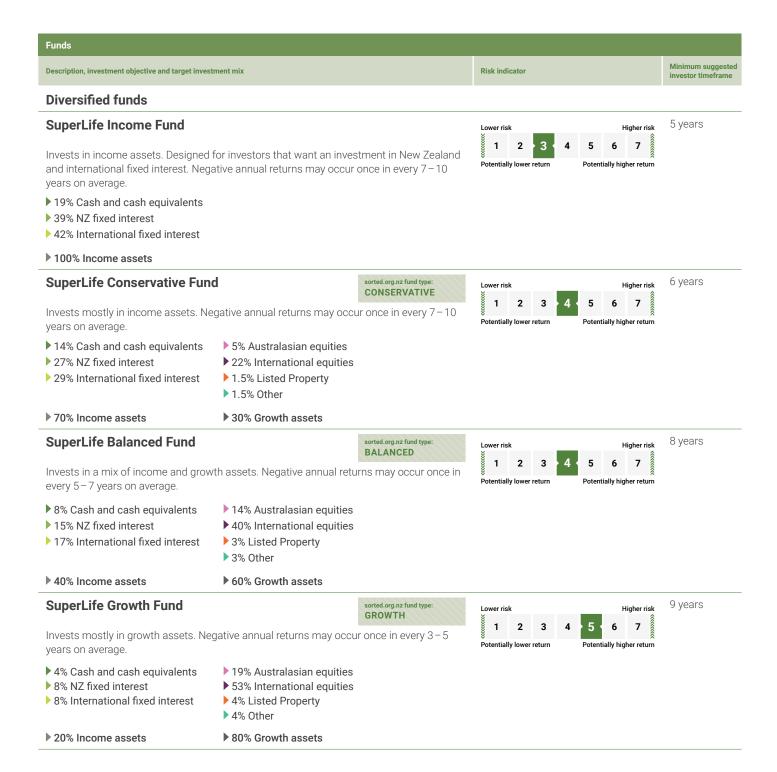
You also have the flexibility to leave your existing investment in your current investment options, and just change the investment options that your future contributions are allocated to.

You can do this at **superlife.co.nz** or by completing a change investment strategy form (which is available online) and providing it to us.

We may, in limited circumstances, suspend processing requests to switch between investment options. We can set requirements for switching, including minimum switch amounts and restrictions on redirecting contributions to another fund



3. Description of your investment options





Funds Minimum suggested investor timeframe Description, investment objective and target investment mix Risk indicator 10 years SuperLife High Growth Fund Higher risk Lower risk **AGGRESSIVE** 6 7 1 2 Invests in growth assets. Designed for investors that want an investment in shares and Potentially lower return property. Negative annual returns may occur once in every 2-4 years on average. ▶ 1% Cash and cash equivalents ▶ 25% Australasian equities ▶ 64% International equities ▶ 5% Listed Property ▶ 5% Other ▶ 1% Income assets ▶ 99% Growth assets

Default fund

SuperLife Default Fund

sorted.org.nz fund type: **BALANCED**

* Higher risk Lower risk 1

8 years

8 years

Invests in a mix of income and growth assets. Designed for investors that want a balanced investment option. Excludes investments in illegal weapons (cluster munitions, anti-personnel mines and nuclear explosive devices) and fossil fuel production. Negative annual returns may occur once in every 5 - 7 years on average. The fund is a KiwiSaver default fund.

▶ 9% Cash and cash equivalents

- ▶ 37% NZ fixed interest
- ▶ 17% Australasian equities ▶ 32% International equities
- ▶ 5% Listed Property
- ▶ 46% Income assets ▶ 54% Growth assets

Ethical fund

Ethica Fund

sorted.org.nz fund type: BALANCED



Designed for investors that want a balance between stability of returns and growth of their investment over the long term. Provides exposure to a diverse selection of global companies and income assets that align with our Responsible Investment Policy.

We exclude assets that do not meet our socially responsible investment standards, and increase or decrease exposure to companies based on their environmental, social and governance (ESG) factors.

▶ 8% Cash and cash equivalents

▶ 15% NZ fixed interest

▶ 17% International fixed interest

▶ 40% Income assets

▶ 6% Listed Property ▶ 60% Growth assets

▶ 14% Australasian equities

▶ 40% International equities

Sector fund - cash

NZ Cash Fund

Invests in New Zealand cash and designed to outperform (before tax, fees and other expenses) the S&P/NZX Bank Bill 90-Day Index over rolling one-year periods.

▶ 100% Cash and cash equivalents

▶ 100% Income assets



The risk indicators are based on returns data for the 5 years to 30 September 2023. The SuperLife Default Fund has not been in existence for 5 years, so market index returns have been used to complete the risk indicator for this fund. As a result, the risk indicator for the SuperLife Default Fund may provide a less reliable indicator of the potential future volatility of the fund. The risk indicator for the SuperLife Default Fund uses 3 years and 2 months of market index returns.



SuperLife Age Steps

SuperLife Age Steps automatically sets the proportion of your investment in income and growth assets based on your age. As you get older, the proportion of your investment in more volatile growth assets will be reduced, lowering the expected size of the ups and downs in the value of your investment. This option may be suitable if you are saving for retirement (assumed to be age 65), and assumes you will continue to invest your savings and spend them over your retirement period.

The information set out below is a representative sample of the age steps. Information about all the age steps is available at **superlife.co.nz/agesteps**.

Investor's age	Target investment mix		Risk indicator
20 years	▶ 1.7% Cash and cash equivalents▶ 1.6% NZ fixed interest▶ 1.7% International fixed interest	 ▶ 24% Australasian equities ▶ 61.4% International equities ▶ 4.8% Listed Property ▶ 4.8% Other 	Lower risk 1 2 3 4 5 6 7 Potentially lower return Higher risk Potentially higher return
	▶ 5% Income assets	▶ 95% Growth Assets	
30 years	▶ 4.6% Cash and cash equivalents ▶ 7.8% NZ fixed interest ▶ 8.4% International fixed interest	▶ 20% Australasian equities▶ 51.2% International equities▶ 4% Listed Property▶ 4% Other	Lower risk 1 2 3 4 5 6 7 Potentially lower return Higher risk Potentially higher return
	▶ 20.8% Income assets	▶ 79.2% Growth Assets	
40 years	▶ 4.6% Cash and cash equivalents ▶ 7.8% NZ fixed interest ▶ 8.4% International fixed interest	▶ 20% Australasian equities▶ 51.2% International equities▶ 4% Listed Property▶ 4% Other	Lower risk 1 2 3 4 5 6 7 Potentially lower return Higher risk Potentially higher return
	▶ 20.8% Income assets	▶ 79.2% Growth Assets	
50 years	▶ 5.5% Cash and cash equivalents▶ 9.8% NZ fixed interest▶ 10.5% International fixed interest	▶ 18.8% Australasian equities▶ 48% International equities▶ 3.8% Listed Property▶ 3.8% Other	Lower risk 1 2 3 4 5 6 7 Potentially lower return Higher risk Potentially higher return
	▶ 25.8% Income assets	▶ 74.2% Growth Assets	
60 years	▶ 8.6% Cash and cash equivalents ▶ 16.4% NZ fixed interest ▶ 17.6% International fixed interest	▶ 14.5% Australasian equities▶ 37.1% International equities▶ 2.9% Listed Property▶ 2.9% Other	Lower risk Higher risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return
	▶ 42.6% Income assets	▶ 57.4% Growth Assets	
70 years	 ▶ 11.8% Cash and cash equivalents ▶ 23.4% NZ fixed interest ▶ 25.2% International fixed interest 	 ▶ 10% Australasian equities ▶ 25.6% International equities ▶ 2% Listed Property ▶ 2% Other 	Lower risk Higher risk 1 2 3 4 5 6 7 Potentially lower return Potentially higher return
	▶ 60.4% Income assets	▶ 39.6% Growth Assets	
80 years	 ▶ 17.2% Cash and cash equivalents ▶ 35.1% NZ fixed interest ▶ 37.8% International fixed interest 	 2.5% Australasian equities 6.4% International equities 0.5% Listed Property 0.5% Other 	Lower risk 1 2 3 4 5 6 7 Potentially lower return Higher risk Potentially higher return
	▶ 90.1% Income assets	▶ 9.9% Growth Assets	



The Statement of Investment Policy and Objectives (SIPO) for the Scheme sets out the investment policies and objectives for the Scheme. The SIPO also sets out the target investment mix and investment mix ranges (minimum and maximum limits) for each fund. We may change the SIPO at any time following consultation with the supervisor. We will give you at least 30 days' notice of any change that is expected to have a material effect on you.

The SIPO is available at **superlife.co.nz/legal**. Material changes to the SIPO will be described in the Scheme's annual report.

Further information about the assets in each investment option can be found in the fund updates at **superlife.co.nz/legal**.



4. What are the risks of investing?

Understanding the risk indicator

Managed funds in New Zealand must have a standard risk indicator. The risk indicator is designed to help investors understand the uncertainties both for loss and growth that may affect their investment. You can compare funds using the risk indicator.



See section 3 for the risk indicators which have been calculated for each of the investment options described in this product disclosure statement.

The risk indicator is rated from 1 (low) to 7 (high). The rating reflects how much the value of the investment option's assets goes up and down (volatility). A higher risk generally means higher potential returns over time, but more ups and downs along the way.

To help you clarify your own attitude to risk, you can seek financial advice or work out your risk profile at sorted.org.nz/tools/investor-kickstarter.

Note that even the lowest category does not mean a risk-free investment, and there are other risks that are not captured by this rating.

This risk indicator is not a guarantee of an investment option's future performance. The risk indicator is based on the returns data for 5 years to 30 September 2023. While risk indicators are usually relatively stable, they do shift from time to time. You can see the most recent risk indicator in the latest fund update for each of the investment options.

General investment risks

When you invest, there is always a risk that the outcome is not what you expected or hoped for. This could be because: (a) the return on your investment was negative or low; or (b) your chosen investment strategy was not always suited to your goals.

Some of the things that may cause a fund's value to move up and down, which affect the risk indicator, are:

- Market risk: The risk that a market or a sector of a market that a fund invests in declines.
- ▶ Individual financial product risk: The risk that changes in the financial condition or credit rating of an issuer of a financial product causes the value of a financial product held by a fund to decline.
- ▶ **Liquidity risk**: The risk that an investment is difficult to buy or sell and a fund suffers a loss as a result.
- Currency risk: The risk that changes in exchange rates cause the value of an international investment to reduce.
- ▶ **Credit risk**: The risk that issuers of fixed interest or cash investments do not pay interest and/or capital repayments when these are due.
- ▶ Interest rate risk: The risk that interest rates rise and the value of investments (in particular, fixed interest and cash investments) reduce.

Other specific risks

There are other risks that may affect returns for investors, which are not reflected in the risk indicator. These risks include concentration risk, which is the risk that a fund's value may fluctuate more as its diversification decreases. The Ethica Fund integrates ESG factors as a core part of its investment strategy, which means it may be less diversified by excluding companies and sectors that are considered unethical based on our Responsible Investment Policy. Therefore, it may have larger and more frequent ups and downs than an equivalent non-ESG fund, or it may miss out on profitable investment opportunities due to its ethical approach.

See the `Other Material Information' document on the offer register at **disclose-register.companiesoffice.govt.nz** for further information about the risks of investing in the Scheme.



5. What are the fees?

You will be charged fees for investing in the Scheme. Fees are deducted from your investment and will reduce your returns. If we invest in other funds, those funds may also charge fees (these fees are included in the fund charges below). The fees you pay will be charged in two ways:

- regular charges (for example, fund charges). Small differences in these fees can have a big impact on your investment over the long term; and
- one-off fees (currently none).

These are as follows:

Funds		
Fund	Fund charges (% per annum of the fund's net asset value)	Other fees and individual action fees
Diversified funds		Administration fee – \$30 a year (regardless of the number of investment options you
SuperLife Income Fund	0.56%	invest in, or the number of times you change investment options). You do not pay the fee
SuperLife Conservative Fund	0.57%	if you have all your money invested in the SuperLife Default Fund.
SuperLife Balanced Fund	0.60%	Financial adviser fee - you will only be charged this fee if you have a financial
SuperLife Growth Fund	0.61%	adviser and have agreed with your adviser that he/she will be paid a fee for providing
SuperLife High Growth Fund	0.63%	you financial advice. The amount of this fee it to be agreed between you and your financial
Default fund		adviser and set out in the application form. The maximum financial adviser fee you can
SuperLife Default Fund	0.20%	agree with your financial adviser is: (a) 0.5% per annum of your account balance; or (b)
Ethical fund		\$500 per annum.
Ethica Fund	0.70%	
Sector fund – cash		
NZ Cash Fund	0.52%	
SuperLife Age Steps		
Investor's age	Estimated fund charges (% per annum of the fund's net asset value)	
20 years	0.63%	
30 years	0.62%	
40 years	0.62%	
50 years	0.61%	
60 years	0.60%	
70 years	0.58%	
80 years	0.56%	

The fund charges for investing in the full range of guest manager and sector funds are available at **superlife.co.nz**.



The fund charges are deducted from, and reflected in the value of, the relevant fund. The fund charges cover our manager's fee and other management and administration charges (supervisor, audit and legal costs). The fund charges for SuperLife Age Steps are estimates based on the target investment mix of underlying funds for each age step. The fund charges actually charged may differ from the estimate if the actual investment mix of underlying funds for your investment differs from the target because of market movements

The administration fee is deducted from your account balance each month.

The financial adviser fee (if applicable) is deducted from your account balance each day and paid to your financial adviser.

The financial adviser fee is not deducted when we calculate the PIE tax you pay. This means that if you are being charged this fee, you should discuss with your accountant or tax adviser whether you can seek a deduction for this fee by including it in your tax return. The annual tax statements we send you will set out how much you have paid in financial adviser fees.

We will stop charging you the financial adviser fee if you tell us to stop (for example, if you no longer use your financial adviser).

We may, in exceptional circumstances, deduct costs that relate to the Scheme that arise outside the ordinary course of business from a fund (such occasions are likely to be very rare).

The fees set out in this document include GST where applicable.

Example of how fees apply to an investor

Brett invests \$10,000 in the SuperLife Growth Fund. He is charged fund charges, which work out to about \$61 (0.61% of \$10,000). These fees might be more or less if his account balance has increased or decreased over the year.

Over the next year, Brett pays other charges of \$30 – Brett does not have a financial adviser.

Estimated total fees for the first year

Fund charges: \$61

Other charges: \$30

See the latest fund update for the SuperLife Growth Fund for an example of the actual returns and fees investors were charged over the past year.

This example applies only to the SuperLife Growth Fund. If you are considering investing in other investment options in the Scheme, this example may not be representative of the actual fees you may be charged.

The fees can be changed

We can agree to reduce fees for some groups of investors

We may change the fees payable by an investor at any time. Where we increase a fee, we will give you notice of the change.

We must publish a fund update for each investment option showing the fees actually charged during the most recent year. Fund updates, including past updates, are available at **superlife.co.nz/legal**.



6. What taxes will you pay?

The Scheme is a portfolio investment entity (PIE). The amount of tax you pay is based on your PIR. To determine your PIR, go to ird.govt.nz/roles/portfolio-investment-entities/find-my-prescribed-investor-rate. If you are unsure of your PIR, we recommend you seek professional advice or contact Inland Revenue. It is your responsibility to tell us your PIR when you invest or if your PIR changes. If you do not tell us, a default rate may be applied. If the rate applied to your PIE income is lower than your correct PIR, you will be required to pay any tax shortfall as part of the income tax year-end process. If the rate applied to your PIE income is higher than your PIR, any tax over-withheld will be used to reduce any income tax liability you may have for the tax year and any remaining amount will be refunded to you.



7. Who is involved?

About the manager

Smartshares is a fund manager. It is a wholly-owned subsidiary of NZX Limited.

Our contact details are:

Smartshares PO Box 105262 Auckland 1143

Telephone: 0800 27 87 37 Email: superlife@superlife.co.nz

Who else is involved?

	Name	Role
Supervisor	Public Trust	Supervises how we manage the Scheme for the benefit of you and other investors.
Custodian	Public Trust (acting through its nominee company, SuperLife Nominees Limited)	Holds the assets of the Scheme on behalf of you and other investors entirely separate from both its assets and other schemes' assets.
Investment adviser	MyFiduciary Limited	Provides investment advisory and related services in respect of the ethical fund and diversified funds.



8. How to complain

Manager

Complaints about your investment or the Scheme can be made to us at:

Complaints – SuperLife Smartshares PO Box 105262 Auckland 1143

Telephone: 0800 27 87 37

Email: complaints@superlife.co.nz

Supervisor

If you make a complaint to us, and the complaint cannot be resolved, you may refer it to the supervisor at:

Complaints Public Trust Private Bag 5902 Wellington 6140

Telephone: 0800 371 471

Email: cts.enquiry@publictrust.co.nz

Independent dispute resolution scheme

If you make a complaint to us (or the supervisor), and the complaint cannot be resolved, you may refer it to Financial Services Complaints Ltd (FSCL) - A Financial Ombudsman Service. FSCL is our independent external ombudsman and dispute resolution service.

Financial Services Complaints Limited PO Box 5967 Wellington 6140

Telephone: 0800 347 257 Email: complaints@fscl.org.nz

FSCL will not charge you a fee to investigate or resolve

a complaint.

9. Where you can find more information

Further information relating to the Scheme and investment options, including financial statements, annual reports, fund updates and the SIPO, is available on the offer register and the scheme register at **disclose-register.companiesoffice.govt.nz**. A copy of the information on the offer register or scheme register is available on request to the Registrar of Financial Service Providers.

The information set out above is available at **superlife.co.nz/legal** or by contacting us. You can obtain an estimate of the value of your investment online or via our mobile app or by contacting us. This information is available free of charge. See section 7 for our contact details.

You will be sent annual tax statements, which will include the amount of PIE income attributed to you and the amount of PIE tax paid at your PIR.

You can obtain general information about the Scheme and investment options at **superlife.co.nz**.

If your employer has chosen the Scheme as its preferred KiwiSaver scheme and you are automatically enrolled in the Scheme when you start your job, special conditions may apply. These special conditions will be set out in the PDS Supplement, which will be provided to automatically enrolled employees, together with this product disclosure statement. The PDS Supplement is also available by contacting us. See section 7 for our contact details.

10. How to apply

To invest in the Scheme, you can apply at **superlife.co.nz** or complete the application form attached to this product disclosure statement and send it to us.



SuperLife KiwiSaver scheme application form

To apply to join the SuperLife KiwiSaver scheme (**Scheme**), go to **superlife.co.nz**, or complete this application form and email it to us at **superlife@superlife.co.nz** or post it to us at PO Box 105262, Auckland 1143.

1. Personal details (Member)

First and middle names:		
Surname:		
Preferred name:		
Title (Mr, Mrs, Ms, etc.):		
Date of birth (dd/mm/yyyy):		
Phone:		
Mobile:		
Email:		
Home address:		
	Town/City:	Post code:
Postal address (if different):		
	Town/City:	Post code:
IRD number:	Prescribed Investor Rate	Procession (PIR): (Tick one) 28% To work out your PIR, go to ird.govt.nz/ roles/portfolio-investment-entities/find-my- prescribed-investor-rate
In the last 12 months, have you, a family, or any close business asso overseas that was, or is, related to service? (Tick one)	ociate, been engaged in a role	No Yes - Country:



2. Identity verification

To comply with legal requirements, we must verify your identity and confirm your residential address. We can try to do this electronically, but not everyone can be verified electronically. By providing the information below, you consent to us trying to verify your identity and address electronically. If we are unable to do so, we will contact you for more information.

Country of citizenship		+	Vehicle number plate (if applicable)		
			Only include the plate numbe	r if the vel	nicle is registered in your name.
Complete details for at	least one of the following rows:				
NZ drivers licence number		+	Card version		
The number is printed on your	licence under the note '5a'		The version is printed on your	licence ur	nder the note '5b'
NZ passport number		+	Expiry date		
Make sure your name entered	on page 1 exactly matches the name shown on your	passpo	ort, including middle name(s)		
NZ birth certificate number					
Make sure your name entered	on page 1 is your current official name, including mic	ddle nar	ne(s)		
NZ citizenship number		+	Country of birth		
Make sure the country of birth	entered above, and your name entered on page 1, ex	actly m	atch the details shown on the	citizensh	ip certificate, including middle name(s)
SuperLife's communicat Tick this box if you	Statement frequency: (Tick one) Weekly Monthly (default) Quarterly Annually (31 March) SuperLife's communications are provided via email unless you request otherwise. Tick this box if you want to receive SuperLife communications by post. If you choose this option then statements will be sent annually. 4. Savings				
Employees		N	on-employees	and	extra savings
Complete this part if	you are an employee				e not an employee or if you
	r regular contributions will be made		ant to make extra sa		
(either 3%, 4%, 6%, 8% or	rate you have advised your employer 10% of your gross (before-tax) salary like to change this rate, contact your	cc m	ntributions by regular inimum contribution a	or lump mount. mplete t	vorking, you can make voluntary sum payments. There is no lf you want to make voluntary the attached direct debit this application form.
rate: (Tick one)		Ιv	vant to save an		
	e (if you want to contribute in respect of provide their details on a separate piece	f ini	tial sum of		
Employer's name:		ar	d I want to save \$		each
Employer's address:			_		
			(Tick one)	Wee	k Fortnight Month
Town/City:					
Post code:					



5. Investment strategy

Tick one investment strategy option

SuperLife Age Steps		
SuperLife Age Steps		SuperLife Age Steps automatically sets the proportion of your investment in income and growth assets based on your age. As you get older, the proportion of your investment in more volatile growth assets will be reduced, lowering the expected size of the ups and downs in the value of your investment.
Diversified funds		
SuperLife Income Fund		Invests in income assets. Designed for investors that want an investment in New Zealand and international fixed interest.
SuperLife Conservative Fund		Invests mostly in income assets. Designed for investors that want a conservative investment option.
SuperLife Balanced Fund		Invests in a mix of income and growth assets. Designed for investors that want a balanced investment option.
SuperLife Growth Fund		Invests mostly in growth assets. Designed for investors that want a growth investment option.
SuperLife High Growth Fund		Invests in growth assets. Designed for investors that want an aggressive investment option that invests in shares and property.
Default fund		
SuperLife Default Fund		Invests in a mix of income and growth assets. Designed for investors that want a balanced investment option. Excludes investments in illegal weapons (cluster munitions, anti-personnel mines and nuclear explosive devices) and fossil fuel production. The fund is a KiwiSaver default fund.
Ethical fund		
Ethica Fund		Designed for investors that want a balance between stability of returns and growth of their investment over the long term. Provides exposure to a diverse selection of global companies and income assets that align with our Responsible Investment Policy.
Sector fund – cash		
NZ Cash Fund		Invests in New Zealand cash and designed to outperform (before tax, fees and other expenses) the S&P/NZX Bank Bill 90-Day Index over rolling one-year periods.
Set your own investment stra	ategy	
My Mix		If you tick this option, please complete the My Mix investment strategy section on page 6.

6. Personal information

The information in this application form, and any information you provide us at later dates, will be collected, used, stored and disclosed as set out in our privacy policy at **superlife.co.nz/legal/privacy-policy**.



7. Member agreement

Do not complete this section if the member is under age 16

I confirm that I have received th	e SuperLife KiwiSaver schem	e Product Disclos	sure Statement and apply to join the Scheme	e.
If I have chosen to invest in a guupdate for the fund before takin	•	other than the NZ	Z Cash Fund), Smartshares will send me a fu	und
I authorise you to receive contril provider (if any), providing perso			account and to contact my existing KiwiSa alances to my account.	ver
I understand that SuperLife will sent by post.	send me statements and othe	er communication	ns by email, unless I request that they be	
Member signature:				
Date: (dd/mm/yyyy)				
8. Financial a	dviser (if ag	oplicab	ole)	
Complete this section if you h		Financial	,	
and have agreed with the advi		adviser fee:		
paid a fee for providing you w	th financial advice		% per annum of your account balance or \$ per annu (complete the fee amount you have agreed with your at The maximum financial advisor fee your agree with	dviser).
			The maximum financial adviser fee you can agree with financial adviser is: (a) 0.5% per annum of your accordance; or (b) \$500 per annum.	ount
Financial adviser deta	ails			
Name:				
Company name:				
Phone:				
Mobile:				
 Email:				
	o my financial adviser (and hi		adviser. I authorise you to disclose informat I understand that the financial adviser fee v	
be deducted from my account to	alance.			
Ť		er fee (for exampl	le, if I no longer use my financial adviser).	
Ť		er fee (for exampl	le, if I no longer use my financial adviser).	

The financial adviser must have signed a Financial Adviser Agreement with us.



9. Members under age 18 (if applicable)

Complete this section if the member is under age 18

Under age 16

If the member is under age 16, the member does not need to sign on page 4, but the member's guardian(s) must sign and provide their details below. If the member has joint guardians, both guardians must sign and provide details (even if the guardians are the member's parents and they have separated).

Age 16 or age 17

If the member is age 16 or 17, the member must sign on page 4 and any one of the member's guardians must sign and provide his/her details below.

of the member to join the Scheme. I/We confirm that I am/we are the legal guardian(s) of the m	nember and provide evidence of my/our identity and of my/our irth certificate or a guardian statutory declaration form – you can ife@superlife.co.nz).									
1st Guardian signature:	2nd Guardian signature: (if member under age 16)									
Date: (dd/mm/yyyy)	Date: (dd/mm/yyyy)									
Guardian(s) details 1st Guardian	2nd Guardian (if member under age 16)									
First and middle names:	First and middle names:									
Surname:	Surname:									
Date of birth: (dd/mm/yyyy)	Date of birth: (dd/mm/yyyy)									
Phone:	Phone:									
Mobile:	Mobile:									
Email:	Email:									
Home address:	Home address:									
Town/City:	Town/City:									
Post code	Post code									



10. My Mix investment strategy (if applicable)

Complete this section if you have ticked the 'set your own investment strategy' option on page 3 Information about the investment target and strategy, and performance and fees, for each of the guest manager and sector funds is contained in the fund updates available at superlife.co.nz/legal.

		Initial investment \$ or %	Future investment \$ or %	My Mix instructions						
Diversified funds			-	Income						
	SuperLife Income Fund			Each fund receives income (for example, interest						
	SuperLife Conservative Fund			and dividends) as part of its overall investment						
	SuperLife Balanced Fund			return. Our standard practice is to automatically reinvest the income into the fund it came from.						
	SuperLife Growth Fund			However, another option is to invest the income						
	SuperLife High Growth Fund			into the NZ Cash Fund – this may be a better option for you, particularly if you have reached age						
Default fund				65 and are making regular withdrawals from the						
	SuperLife Default Fund			Scheme.						
Ethical fund		,		Tick one income option:						
	Ethica Fund			I want each fund's income reinvested into						
Guest manager fund				the fund it came from (standard practice).						
	Castle Point 5 Oceans Fund									
Sector funds				I want each fund's income invested in the NZ Cash Fund.						
New Zealand shares	S&P/NZX 50 Fund									
	NZ Shares Fund			Rebalancing						
	NZ Top 50 Fund			Over time, market movements will change the						
	NZ Top 10 Fund			proportions of your investments so that they differ from the proportions you set in your My Mix						
	NZ Mid Cap Fund			investment strategy. The following options let you						
	NZ Dividend Fund			choose whether we rebalance your investments (i.e. move money between your funds) to maintain these						
	NZ Property Fund			proportions.						
Australian shares	S&P/ASX 200 Fund			Tick one rebalancing option:						
	Australian Shares Fund			Tick one reparationing option.						
	Australian Top 20 Fund			Option 1 – Standard rebalancing						
	Australian Mid Cap Fund			Our standard practice is to regularly rebalance your						
	Australian Dividend Fund			investments (normally each month) to maintain						
	Australian Financials Fund			the proportions you set in your My Mix investment strategy.						
	Australian Resources Fund									
	Australian Property Fund			Option 2 – No rebalancing						
US shares	US 500 Fund			You can choose not to have your investments						
	US Large Growth Fund			rebalanced. If you choose this option, the						
	US Large Value Fund			proportions of your investments will change with market movements.						
	US Mid Cap Fund									
	US Small Cap Fund			Option 3 – Regular withdrawal rebalancing						
International shares	Overseas Shares Fund			This option is designed for investors that want						
	Overseas Shares (Currency Hedged) Fund			to: (a) reduce the risk of withdrawing money from funds that invest in shares and property at a time						
	Total World Fund			when the value of those funds has fallen; and/or						
	Total World (NZD Hedged) Fund			(b) maintain a minimum level of cash and/or fixed						
	Asia Pacific Fund			interest.						
	Emerging Markets Fund			If you choose this option, we will regularly						
	Europe Fund			rebalance your investments (normally each month) to maintain the proportions set in your						
	Global Property Fund			My Mix investment strategy; however, we will						
Bonds and cash	NZ Bonds Fund			only rebalance by moving money from higher volatility funds (for example, funds that invest in						
	S&P/NZX NZ Government Bond Fund			shares and property) to lower volatility funds (for						
	Overseas Bonds Fund			example, funds that invest in fixed interest and						
	Overseas Non-government Bonds Fund			cash), and will not move money the other way – this may be a better option for you, particularly if						
	Global Aggregate Bond Fund			you have reached age 65 and are making regular						
	NZ Cash Fund			withdrawals from the Scheme.						
	UK Cash Fund			<u> </u>						

If you have entered \$ amounts in the initial investment and/or future investment column(s) above, they must add up to the initial savings amount and/or recurring savings amount specified in the savings section on page 2. If you have entered % amounts, they must add up to 100%.



Direct debit authority form

To set up a recurring direct debit from your bank account to SuperLife, complete this form and email it to us at **superlife@superlife.co.nz** or post it to us at PO Box 105262, Auckland 1143.

Personal an	id c	on	ıtri	bu [.]	tio	n d	eta	ails	3															
Member name(s):																	Instru	uctio	ons: (Ti	ck one)				
Member IRD numb	er:																	Set	up a di	irect de	ebit			
Direct debit start da	ate (re	equire	ed):																	e bank it is pai			n existi	ing
Direct debit amoun	nt \$ _																	^ha	ngo th	e amoı	ınt a	nd/or	frogue	nev
Frequency: (Tick one)		W	eekly	/	Fo	ortni	ghtly	/	М	onth	nly									ting dir			neque	ПСУ
Payment to: (Tick on SuperLife Inve			Supe	rLife	: Kiw	riSav	er s	cher	ne [Supe	erLif	e wo	orkpl	ace s	savin	igs sc	her	ne	Insu	ance)		
Direct of	de	b	it	а	u†	th	0	rit	ty															
Bank accou	nt (det	tail	S																				
Name of bank:											Nar	ne o	f ba	nk a	ccour	nt ho	older:							
Bank account num Bank Branch	ber f	rom			aym		are	to b	e ma		ffix								or bank ded corr	statemei ectly)	nt			
Information	to	ар	ре	ar	on	ba	nk	st	ate	em	en	t												
Payer particulars:	S	U	Р	Е	R	L		F	Е									ppro				Autho	orisation	Code
Payer code:																	01		15			12	182	75
Payer reference:																							102	, 0
Authorisation I/We authorise you code specified on the bank's terms and continued to the continue of the cont	ı to de this a	utho	ority	in a	ccor	danc	e w	ith th	nis a	utho	ority	until	furt	her	notice	e. I/\	We aç	gree	that th	his aut	horit	y is su	ıbject t	
Account holder sig	natur	e(s)):														[Date	j:					

Direct debit authority form 1



Specific terms and conditions

You may ask your bank to reverse a direct debit up to 120 calendar days after the debit if you don't receive written notice of the amount and date of each direct debit from the initiator, or you receive written notice but the amount or the date of debiting is different from the amount or the date specified on the notice.

The initiator is required to give you written notice of the amount and date of each direct debit in a series of direct debits no later than the date of the first direct debit in the series. The notice is to include the dates of the debits and the amount of each direct debit.

If the bank dishonours a direct debit but the initiator sends the direct debit again within five business days of the dishonour, the initiator is not required to give you a second notice of the amount and date of the direct debit.

Insurance only – if the initiator proposes to change an amount or date of a direct debit specified in the notice, the initiator is required to give you notice no less than 30 calendar days before the change or, if the initiator's bank agrees, no less than ten calendar days before the change.